

SA Domain Internet Services cc

- i. Terms and conditions**
- ii. co.za Terms and conditions**
- iii. International tld's Terms and conditions**

i. TERMS & CONDITIONS

1.1 By visiting this site, the client agrees to the terms and conditions on this page and any laws or regulations that may apply.

By using or purchasing SA Domain Internet Services cc product, the client agrees to the terms and conditions hereunder.

- 1.2 This site, SA Domain Internet Services cc email addresses, telephone number (s), fax number (s), and address (es) provide a means to contact SA Domain Internet Services cc for enquiries, purchasing product/s and for limited support. SA Domain Internet Services cc does not solicit, invite or suggest in any way that the client provides any information to SA Domain Internet Services cc, which information the client considers proprietary or confidential.
- 1.3 The client's personal information is collected for sales and support purposes only. Except as required by law, SA Domain Internet Services cc will not share this information with any third party for any purpose other than as specifically stated at the time SA Domain request the information.
- 1.4 SA Domain Internet Services cc may from time to time send to the client email regarding new products and services. If the client does not want to receive such mailings, the client will simply reply to the message with a request to be removed from that mailing list.
- 1.5 Should a problem arise from any of SA Domain Internet Services cc services, the client shall notify SA Domain Internet Services cc immediately to enable SA Domain Internet Services cc to expedite the repair of that problem as soon as possible In this regard SA Domain Internet Services cc shall use its best endeavors to repair the problem.
- 1.6 SA Domain Internet Services cc shall not be liable for any loss of data incurred by the client as a result of the rendering of any services by SA Domain Internet Services cc.

2. DOMAIN SERVICES TERMS & CONDITIONS

- 2.1 SA Domain Internet Services cc shall in accordance with the client's instructions and at such charge as shall be specified procure the registration and/or forwarding of a domain name for the client.
- 2.2 The client acknowledges that the registration, transfer, modification and/or forwarding of a domain name is subject to the rules and regulations of the authority responsible for registrations and that SA Domain Internet Services cc cannot guarantee the registration of the domain selected by the client.
- 2.3 The client hereby warrants that it is the lawfully entitled owner of the domain name, or has the consent of the owner to use such domain name and that by using the domain name it has not violated any intellectual property rights of whatever nature of any person who may lawfully claim title of whatever nature to such domain name and hereby indemnifies and holds SA Domain Internet Services cc free from any liability and any claims of whatever nature howsoever arising as a result of the use of the domain name.
- 2.3 The client acknowledges that SA Domain Internet Services cc shall not attend to the registration of a domain name without payment in full being received. Domain prices are subject to current exchange rates and prices will be adjusted accordingly. Prices are available on our website at the following address: <https://www.sadomain.co.za/domain-registration.php>

3. WEB SITE HOSTING TERMS & CONDITIONS

SA Domain Internet Services cc shall, in accordance with the client's instructions and at such charge as shall be specified to:

- 3.1 host the client's web site;
- 3.2 permit users of the Internet access to the web site, limited to a maximum monthly data traffic allowance of bandwidth measured in megabytes as specified;
- 3.3 allocate the client disk space on SA Domain Internet Services cc server;
- 3.4 take such steps as SA Domain Internet Services cc regards as reasonable to secure the client's web site from unauthorized access;
- 3.5 provide the client with statistics at an additional charge, available via Monthly / Live Stats for information purposes only. The client acknowledges that the statistics provided by SA Domain Internet Services cc will be as accurate as possible and indemnifies and hold SA Domain Internet Services cc liable against any damages it may suffer as a result of relying on such statistics;
- 3.6 shall not be liable for any illegal software or licenses utilized by the client.

SA Domain Internet Services cc reserves the right to delete any website, after the service has been cancelled after three months.

4. E - MAIL TERMS AND CONDITIONS

- 4.1 SA Domain Internet Services cc shall provide the client with e - mail services in accordance with the client's instructions and at such charge as shall be specified.
- 4.2 SA Domain Internet Services cc assumes no responsibility for the failure of any mail delivery or the loss of any mail.

5. DISCLAIMER FOR LIABILITY

- 5.1 The SA Domain Internet Services cc website, products and services (or to third party information, products and services), is provided 'as is', without any representation or endorsement made and without warranty of any kind whether express or implied. SA Domain Internet Services cc makes no warranties that the functions contained in the material contained in this site will be uninterrupted or error free, that defects will be corrected, or that this site or the server that makes it available are free of viruses or represent the full functionality, accuracy, reliability of the materials. In no event will SA Domain Internet Services cc be liable for any loss or damage including, without limitation, indirect or consequential loss or damage, or any loss or damages whatsoever arising from use or loss of use of, data or profits arising out of or in connection with the use of the SA Domain Internet Services cc website.
- 5.2 The client shall have no claim against SA Domain Internet Services cc and the client hereby indemnifies and holds SA Domain Internet Services cc free from liability in respect of any loss or damage:
 - 5.2.1 caused by or arising from any fact or circumstances beyond the reasonable control of SA Domain Internet Services cc; or
 - 5.2.2 any downtime, outage, interruption in or unavailability of the server or the SA Domain Internet Services cc network as a result of or attributable to any of the following causes:
 - 5.2.2.1 software services, repairs, maintenance, upgrades, modification, alterations or replacement;

- 5.2.2.2 system downtime for any reason (including but not limited to service, repairs, routine maintenance, agreed maintenance, environmental maintenance, upgrades, modification, alterations, replacement or a relocation of premises);
- 5.2.2.3 the damage, contamination or corruption of any kind of the server or any of the client's data, material, information and/or content howsoever occasioned;
- 5.2.2.4 any inaccuracies in the statistics given to the client;
- 5.2.2.5 any breakdown of whatever nature and howsoever arising in any of the services provided by Telkom (including, but not limited to, line failure) or in any international services or remote mail servers;
- 5.2.2.6 the non-performance or unavailability, of whatever nature and howsoever arising, of external communications networks to which the server or the SA Domain Internet Services cc network is connected;
- 5.2.2.7 any infringement of the client's rights of privacy and/or any other like rights (including those of any other person or entity) by any person whomsoever arising from the hosting of the client's web site in terms of this agreement;
- 5.2.2.8 any breach of security by any third party or any breach of confidentiality by a third party or otherwise arising from any access howsoever obtained by a third party to the client's information, data or content;
- 5.2.2.9 any service, repairs, maintenance, upgrades, modification, alterations, replacement or work of any nature done on the server by any third party;

5.3 SA Domain Internet Services cc reserves the right to take whatever action it deems necessary at any time to preserve the security and reliable operation of SA Domain Internet Services cc network and the client undertakes that it will not do or permit anything to be done which will compromise the security of the SA Domain Internet Services cc network.

6. APPLICABLE LAW AND JURISDICTION

This agreement shall be deemed to have been made in the Republic of South Africa and the construction, validity and performance of the agreement, shall be governed by South Africa law.

7. GENERAL

- 7.1 All SA Domain Internet Services cc services are contract free and on a month-to-month basis.
- 7.2 All cancellations of SA Domain Internet Services cc services are as per clients reasonable request.
- 7.3 A discount as determined by SA Domain Internet Services cc applies to some services on payment for the year.
- 7.4 Methods of payment are by credit card, debit order, instant EFT (SID), direct deposits and electronic funds transfer on request.
- 7.5 All debit orders will be cancelled immediately upon request.

8. GENERAL PROVISIONS

- 8.1 No extension of time or indulgence which one party (the grantor) may grant to the other (the grantee) shall constitute a waiver of any of the rights of the grantor who shall not be precluded from exercising any past or future rights against the grantee.
- 8.2 This document constitutes the sole record of the agreement between the parties and no addition, variation or agreed cancellation of this agreement shall be of any force or effect unless in writing and signed by or on behalf of the parties other than in terms of clause 8.4 below.

8.3 No party shall be bound by any express or implied terms, representation, warranty or the like which is not recorded in this agreement.

8.4 These terms and conditions may change from time to time.

9. FEES AND PAYMENT

9.1 The Client shall pay SA Domain Internet Services cc such fees as are published on its website from time to time.

9.2 The Client shall be obliged and hereby undertakes to pay to SA Domain Internet Services cc on presentation of an invoice reflecting amounts payable by the client.

9.3 No service will be installed by SA Domain Internet Services cc or SA Domain Internet Services cc shall have the discretion to suspend a service until payment as specified in clause 9.2 has been made in full.

SA Domain Internet Services cc reserves the right to deny issue of any service if there is suspected fraud or otherwise illegal activity derived from the application for service or usage of a particular service.

ii. ZA CENTRAL REGISTRY (CO.ZA) TERMS AND CONDITIONS

These conditions below relate specifically to .co.za Domain Registration.

Please read this agreement below in its entirety. All users of our service will be bound by this agreement. These terms and conditions may be modified at any time and without notice. All users, both previous and new are always subject to the newest terms posted here at all times.

Domain Name Registration Policy:

SA Domain Internet Services cc is the registered company name for Website Hosting, Domain Registration, Web Design and Internet services, under the trading name 'SA Domain Internet Services cc'. SA Domain Internet Services cc is a .co.za provider using the services of an authorised registrar, the ZA Central Registry for .co.za domain registrations.

All CO.ZA domains registered through SA Domain Internet Services cc will always make use of SA Domain Internet Services cc DNS servers.

Administrative, Technical and Billing contacts will be that of SA Domain Internet Services cc. Registrant / Owner contact details will always be that of the applicant in order to ensure that control of the domain name remains in the owner's custody.

Domain Name Registration will be completed once confirmation of payment is received. Any payment made to us MUST include the 'Domain Name' (eg. yourdomain.co.za) being registered/renewed, and the 'reference number', with the payment, before we are able to assign and process the domain registration/renewal. With any payment that you make, please email us the proof of payment, with the following information

- (a) The 'Reference' used with the deposit. (This should be your domain name and the reference number),
- (b) The 'Date of Deposit' (xx/xx/xx - the date you made the deposit into our bank account),
- (c) The 'Amount Deposited' (Rxxxx.xx - the amount you deposited), and
- (d) The 'Bank' the amount was deposited from.

Please Note that we need this information, so that we can match your payment with your account, allowing us to process it. If you do not let us know about the deposit you have made, and we cannot match payment with your account, the amount will not be able to be assigned to your domain until you inform us. This may result in domain cancellation which can result in you permanently losing your domain name. If the payment

is for a new domain name, it may result in someone else registering your domain name. Should your domain be cancelled due to an unrecognisable payment, if the domain is still available to be renewed it may result in an uncancellation fee being required, before the domain can be uncanceled and renewed.

Payments for domain registration and renewals can only be accepted where made by Credit Card, Direct Deposit/EFT, Paypal or Cash. Virtual Card Services (VCS) is the name of the credit card processing company we use. Should the customer ever issue a chargeback/reversal with their credit card company, for a domain registration/renewal payment that the customer previously made to us, we reserve the right to retrieve the credit card chargeback/reversal costs and the domain registration/renewal fee from the customer, plus any associated costs in the collection of this from the customer. We do not accept any liability for any credit card transaction that does not get processed by the credit card processing company.

Domain names can take anywhere between 24-72 hours to fully migrate over to the SA Domain Internet Services cc servers. Once a domain name has been registered the name cannot be changed or cancelled. The domain will be valid for 1 year from date of registration and will expire thereafter, if not renewed timeously.

It is up to you the customer, as the 'registrant' of the Domain Name, to keep a record of when your annual domain registration is due, and pay it before it expires. SA Domain Internet Services cc will endeavour to send you a reminder 3 months prior to the domain expiry date in the form of an email when your domain name is up for renewal. However this is not a binding commitment. Domain names that are not renewed prior to the domain expiry date will automatically be deleted without further notice.

If there is any change to your domain names contact details, including your email address, you are required to modify your contact details through our control panel. If your email address changes and you don't update it in the Control Panel, it will not be able to send you out email reminders of when your domain is due to expire. Make sure you keep your domain contact details up to date.

You acknowledge that it is your responsibility to keep your own records and to maintain your own reminders regarding when your registration is set to expire. As a convenience to you, and not as a binding commitment, we may notify you via an email message, when renewal fees are due, to avoid expiration. Should these fees go unpaid, your domain registration will expire or be cancelled.

If you are registering a domain name for, or on behalf of someone else (your are acting as an agent), you represent that you have the authority to nonetheless bind that person as a principal to all terms and conditions provided herein, including the Dispute Policy. You also agree that all terms and conditions will be passed onto your client to read and agree to.

Tax invoices are generated automatically when the domain is registered or renewed. The domain registration / renewal fee does not cover any other services, such as website hosting, domain/email direction, web design and programming fees etc.

As a domain registrant, you are also bound by all of the conditions below.

Registration of a Domain Name:

When a domain name in the .co.za domain name space is registered to you, or in your name as directed by you, then you agree:

that the following information becomes available to any member of the public: your name, your contact details and the domain name, its commencement and expiry dates and addresses/details of the name servers for it, and our name.

the domain name is registered in your name only because no other person has it according to the records of the register; and neither we nor anybody else is representing anything else to anybody regarding that domain name. The entry of a domain name in the "who is" database shall not be taken as evidence of anything other than such registration; and that you protect us and everybody we have a business

relationship with to provide services to you, from any claim arising out of the domain name being registered in your name or as you direct.

Transfer of a Domain Name:

In the event that a domain applicant/client/registrant wishes to transfer a domain for hosting with another Internet Service Provider:

The Registrant OR receiving ISP will be responsible for the update to the domain name with The Uniform Association. Billing, Administrative and Technical contacts will need to be updated to the new ISP OR Registrant contact's information. Authorisation / acceptance of transfer will need to be done by the Registrant of the domain name via the email address used to register the domain name.

If any SA Domain Internet Services cc contact information is retained in a transfer ticket, SA Domain Internet Services cc reserve the right to reject the transfer without any notice. If there are any outstanding accounts associated with the domain name, SA Domain Internet Services cc reserves the right to reject the transfer without any notice.

Updating Nameservers:

In the event that a domain applicant/client/registrant wishes to update the Name Servers of a domain for hosting with another Internet Service Provider:

The Registrant is responsible for updating the nameservers through the Client Area. In accordance with the regulations set out by the ZA Central Registry, it is up to the client / administrators of the new nameservers to ensure that the new nameserver contain the required DNS records for the domain prior to the update. SA Domain Internet Services cc cannot be held liable for a failure in the nameserver update process.

Payment of Fees:

You agree to pay for the services we provide for you. If you transfer a domain name registered to you to another registrant or to be managed by another registrar, all charges owing to us shall become immediately due and payable on the date of that transfer. We may alter our fees from time to time without notice.

Our usual fees are for domain name registration and renewal. We may also charge for any other services provided to you by us, including any programming or configuration requirements outside of the scope of standard registration, change of name holder etc. We will tell you before any additional charge is incurred.

All fees are non-refundable, in whole or in part, even if your domain name registration is suspended, cancelled or transferred prior to the end of your then current registration term.

Your domain name application, renewal application, or registrar transfer request will not be submitted to the registry unless we receive actual payment of the registration, renewal, or transfer fee, or reasonable assurance of payment of the registration, renewal, or transfer fee from some other entity (such reasonable assurance as determined by SA Domain Services cc in its sole discretion). In any case, we may in our sole discretion register or renew a domain name for a period less than that for which you may have applied pending receipt of cleared funds from you for such services. Subsequent to the receipt of cleared funds we will amend the register so that the registration or renewal is for the full term.

Suspension And Refusal To Supply Services:

If you do not pay our charges for a domain name registered to you we may: cancel registration of that domain name; or refuse to provide a service you request.

CO.ZA DOMAIN REDEMPTION

Once your domain has expired due to non payment of renewal fees, it will enter a redemption period. The Closed Redemption status is imposed by the ZA Central Registry. This status means that you have no more than 20 days to redeem the domain. Thereafter it will be deleted.

In addition to the renewal fee the co.za registry has imposed a redemption fee. This needs to be paid in order to activate the domain name.

Redemption fees can be viewed at: <https://www.sadomain.co.za/domain-registration-south-african.php>

Alternatively, you can allow the domain to expire and then re-register the name. However, this does open the name up for registration by third parties which could mean that you will lose the domain name.

Please advise us should you wish to pay the redemption in order for us to issue an invoice for the redemption fee.

Premium Domains

Our software currently accepts the payment for a domain name at the normal price as per our website, however there is a possibility of the domain not being registered as it is classified as a premium domain.

We will notify you immediately in the event of this happening. Premium domain classification is determined at the sole discretion of the ZA Central Registry. As such, SA Domain Internet Services cc cannot be held liable should a domain name be classified as a premium domain.

iii. INTERNATIONAL TLD's TERMS AND CONDITIONS

These conditions below relate specifically to International Domain Registration.

Please read this agreement below in its entirety. All users of our service will be bound by this agreement. These terms and conditions may be modified at any time and without notice. All users, both previous and new are always subject to the newest terms posted here at all times.

Domain Name Registration Policy:

SA Domain Internet Services cc is the registered company name for Website Hosting, Domain Registration, Web Design and Internet services, under the trading name 'SA Domain Internet Services cc'.

SA Domain Internet Services cc is an international domain name provider using the services of an authorised registrar, DomainBox for International domain registrations, who are accredited registrars with ICANN. We offer Domain Name registration services to the public, and will personally manage the domain name on your behalf.

The Registrant has requested SA Domain Internet Services cc to provide domain registration and domain management services to him/her/it, and SA Domain Internet Services cc has agreed to do so on the terms and conditions set out in this Agreement.

All International domains registered through SA Domain Internet Services cc will always make use of SA Domain Internet Services cc DNS servers.

Administrative, Technical and Billing contacts will be that of SA Domain Internet Services cc. Registrant / Owner contact details will always be that of the applicant in order to ensure that control of the domain name remains in the owner's custody.

Domain Name Registration will be completed once confirmation of payment is received. Any payment made to us MUST include the 'Domain Name' (eg. yourdomain.co.za) being registered/renewed, and the 'reference number', with the payment, before we are able to assign and process the domain registration/renewal. With any payment that you make, please email us the proof of payment, with the following information (a) The 'Reference' used with the deposit. (This should be your domain name and the reference number), (b) The 'Date of Deposit' (xx/xx/xx - the date you made the deposit into our bank account), (c) The 'Amount Deposited' (Rxxxx.xx - the amount you deposited), and (d) The 'Bank' the amount was deposited from. Please Note that we need this information, so that we can match your payment with your account, allowing us to process it. If you do not let us know about the deposit you have made, and we cannot match payment with your account, the amount will not be able to be assigned to your domain until you inform us. This may result in domain cancellation which can result in you permanently losing your domain name. If the payment is for a new domain name, it may result in someone else registering your domain name. Should your domain be cancelled due to an unrecognisable payment, if the domain is still available to be renewed it may result in an uncancellation fee being required, before the domain can be uncanceled and renewed.

Payments for domain registration and renewals can only be accepted where made by Credit Card, Direct Deposit/EFT, Paypal or Cash. Virtual Card Services (VCS) is the name of the credit card processing company we use. Should the customer ever issue a chargeback/reversal with their credit card company, for a domain registration/renewal payment that the customer previously made to us, we reserve the right to retrieve the credit card chargeback/reversal costs and the domain registration/renewal fee from the customer, plus any associated costs in the collection of this from the customer. We do not accept any liability for any credit card transaction that does not get processed by the credit card processing company.

Domain names can take anywhere between 24-72 hours to fully migrate over to the SA Domain Internet Services cc servers.

Once a domain name has been registered the name cannot be changed or cancelled. The domain will be valid for 1 year from date of registration and will expire thereafter, if not renewed timeously.

It is up to you the customer, as the 'registrant' of the Domain Name, to keep a record of when your annual domain registration is due, and pay it before it expires. SA Domain Internet Services cc will endeavor to send you out a reminder, for a period of 3 months, from date of expiry in the form of an email when your domain name is up for renewal, however this is not a binding commitment. Domain names that are not renewed within the 3 month period will automatically be deleted without further notice. You can check the status of your domain name at any time by logging into our Control Panel.

If there is any change to your domain names contact details, including your email address, you are required to modify your contact details in our Control Panel by clicking [here](#). If your email address changes and you don't update it in the Control Panel, it will not be able to send you out email reminders of when your domain is due to expire. Make sure you keep your domain contact details up to date.

ICANN regulations prohibit transferring a domain name that has been registered or previously transferred within the last 60 days. The registrar will also not allow transfers of domains that are within 10 days of expiration, or that have already expired. If your name is within 30 days of expiration, or has already expired, we recommend that you first renew your domain before you attempt to transfer it, as the transfer process can take a number of weeks. Outside these periods, the domain is able to be transferred to another registrar.

Should a domain expire due to non-payment or some other reason, we may or may not be able to renew it. If we can renew it, we may require to renew it for an additional year on top of its current year (eg. your domain will be renewed for two years instead of one). Additional reconnection fees may also apply for expired domain names.

REDEMPTION PERIOD - Pending Release

When a Global Domain name expires, its status is changed to "Pending Release" which means the Domain is on hold for approximately 28 days until it is released back into the Domain pool for others to register. To reactivate a global Domain in the Pending Release state, will incur an uncancellation fee of approximately \$US250 fee, plus the normal domain renewal fee. We also do not guarantee that we will be able to get a domain name back, should it expire, and you do risk losing it forever should it remain expired for more than 28 days. We recommend that Domain Names are renewed well before the renewal date to avoid interruption of service and/or penalties fees. When a domain is renewed after having previously expired, it will not be able to be transferred to another registrar for approximately 2 months.

You acknowledge that it is your responsibility to keep your own records and to maintain your own reminders regarding when your registration is set to expire. As a convenience to you, and not as a binding commitment, we may notify you via an email message, when renewal fees are due, to avoid expiration. Should these fees go unpaid, your domain registration will expire or be cancelled.

If you are registering a domain name for, or on behalf of someone else (your are acting as an agent), you represent that you have the authority to nonetheless bind that person as a principal to all terms and conditions provided herein, including the Dispute Policy. You also agree that all terms and conditions will be passed onto your client to read and agree to.

If you decide in the future to change to another website host, you will also be required to transfer your domain name to a new provider, unless your domain is registered through our Control Panel. To process a domain transfer, you will need to let us know, and then send through a request to your new domain registration company, who will contact us to process the switch. International domain switches can take a few weeks for the registry to process and transfer.

The registrar will not allow transfers of domains that are within 10 days of expiration, or that have already expired. If your name is within 10 days of expiration, or has already expired, you will first need to renew your domain name with us.

Tax invoices are generated automatically when the domain is registered or renewed.

The domain registration/renewal fee does not cover any other services, such as website hosting, domain/email direction, web design and programming fees etc.

As a domain registrant, you are also bound by all of the conditions below.

Registration of a Domain Name:

When a domain name in the international domain name space is registered to you, or in your name as directed by you, then you agree:

that the following information becomes available to any member of the public: your name, your contact details and the domain name, its commencement and expiry dates and addresses/details of the name servers for it, and our name.

the domain name is registered in your name only because no other person has it according to the records of the register; and neither we nor anybody else is representing anything else to anybody regarding that

domain name. The entry of a domain name in the "who is" database shall not be taken as evidence of anything other than such registration; and that you protect us and everybody we have a business relationship with to provide services to you, from any claim arising out of the domain name being registered in your name or as you direct.

Transfer of a Domain Name:

In the event that a domain applicant/client/registrant wishes to transfer a domain for hosting with another Internet Service Provider:

ICANN regulations prohibit transferring a domain name that has been registered or previously transferred within the last 60 days. The registrar will also not allow transfers of domains that are within 10 days of expiration, or that have already expired. If your name is within 30 days of expiration, or has already expired, we recommend that you first renew your domain before you attempt to transfer it, as the transfer process can take a number of weeks. Outside these periods, the domain is able to be transferred to another registrar.

If there are any outstanding accounts associated with the domain name, SA Domain Internet Services cc reserves the right to reject the transfer without any notice.

Updating Nameservers:

In the event that a domain applicant/client/registrant wishes to update the Name Servers of a domain for hosting with another Internet Service Provider:

The Registrant is responsible for updating the nameservers through the Control Panel

The Registrant will need to wait between 24 and 48 hours for the nameserver update to process.

Payment of Fees:

You agree to pay for the services we provide for you.

If you transfer a domain name registered to you to another registrant or to be managed by another registrar, all charges owing to us shall become immediately due and payable on the date of that transfer.

We may alter our fees from time to time without notice.

Domain prices are subject to current exchange rates and prices will be adjusted accordingly. Prices are available on our website at the following address: <https://www.sadomain.co.za/domain-registration.php>

Our usual fees are for domain name registration and renewal. We may also charge for any other services provided to you by us, including any programming or configuration requirements outside of the scope of standard registration, change of name holder etc. We will tell you before any additional charge is incurred.

All fees are non-refundable, in whole or in part, even if your domain name registration is suspended, cancelled or transferred prior to the end of your then current registration term.

Your domain name application, renewal application, or registrar transfer request will not be submitted to the registry unless we receive actual payment of the registration, renewal, or transfer fee, or reasonable assurance of payment of the registration, renewal, or transfer fee from some other entity (such reasonable assurance as determined by SA Domain Services cc in its sole discretion). In any case, we may in our sole discretion register or renew a domain name for a period less than that for which you may have applied pending receipt of cleared funds from you for such services. Subsequent to the receipt of cleared funds we will amend the register so that the registration or renewal is for the full term.

Suspension And Refusal To Supply Services:

If you do not pay our charges for a domain name registered to you we may: cancel registration of that domain name; or refuse to provide a service you request.

All domain registrants are also bound by the following conditions of our provider below:

In this agreement ("Agreement"), "Registrant", "You" and "Your" refers to the Registrant of each Domain Name registration ("Requested Domain"), "we", "us" and "our" refers to Mesh Digital Limited, our supplier and the Domain Name Registration Service Provider ("Service Provider"). Any reference to "Registry" or "Registry's" shall refer to the registry administrator of the applicable top level Domain Name ("TLD"). This Agreement explains the additional TLD requirements imposed by the Registry's and Us in addition to the standard terms and conditions of the Reseller.

.COM/NET DOMAIN NAMES:

In the case of a ".com" or ".net" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.MOBI DOMAIN NAMES:

In the case of a ".mobi" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree to indemnify to the maximum extent permitted by law, defend and hold harmless mTLD Top Level Domain Limited ("Registry Operator"), and its subsidiaries, affiliates, directors, officers, employees and agents from and against any and all claims, damages, liabilities, costs and expenses, including reasonable legal fees and expenses, arising out of or relating to the Requested Domain and or use, and this indemnification obligation shall survive the termination or expiration of the Contract.

You acknowledge and agree that notwithstanding anything in the Conditions to the contrary, the Registry Operator shall be an intended third party beneficiary of the Contract. As such, You and We acknowledge and agree that the third party beneficiary rights of the Registry Operator have vested and that the Registry Operator has relied on its third party beneficiary rights under this Contract in agreeing to Us being a registrar for the .mobi top-level Domain Name. Additionally, the third party beneficiary rights of the Registry Operator shall survive any termination or expiration of the Contract.

You agree to comply with ICANN requirements, standards, policies, procedures and practices for which Registry Operator has monitoring responsibility in accordance with the Registry's agreement with ICANN available at <http://www.icann.org/en/tlds/agreements/mobi/>.

You agree to comply with operational standards, policies, procedures, and practices for the Registry TLD established from time to time by Registry Operator in a non-arbitrary manner as Registry policies, applicable to all registrars and/or You and consistent with the Registry's agreement with ICANN available at <http://www.icann.org/en/tlds/agreements/mobi/> which shall be effective upon thirty days notice by the Registry Operator to Us.

You consent to the use, copying, distribution, publication, modification and other processing of Your personal data by Registry Operator and its designees and agents in a manner consistent with the purposes specified pursuant to .mobi Registry policies and procedures available at www.mtld.mobi and with relevant mandatory local data protection and privacy laws.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

You acknowledge and agree that the Registry Operator and Us, acting in consent with the Registry Operator, reserves the right to deny, cancel or transfer any registration that it deems necessary, in its discretion:

to protect the integrity and stability of the registry;

to comply with all applicable laws, government rules or requirements, requests of law enforcement, in compliance with any dispute resolution process;

to avoid any liability, civil or criminal, on the part of the Registry as well as its affiliates, subsidiaries, officers, directors, representatives, employees, and stockholders;

for violations of the Conditions; or

to correct mistakes made by the Registry Operator or Us in connection with a Requested Domain, and the Registry Operator also reserves the right to "freeze" a Requested Domain during resolution of a dispute.

You acknowledge and agree that the Registry Operator must comply with the requirements, standards, policies, procedures and practices set forth in the .mobi Style Guide ("Style Guide") available at www.mtld.mobi and consent to the monitoring of the website as described in the .mobi Style Guide monitoring guidelines available at www.mtld.mobi for compliance with the Style Guide. Furthermore, You acknowledge and agree that this Style Guide is subject to modification by the Registry Operator with any such changes appearing at the previously designated URL, and that You must promptly comply with any such changes in the time allotted.

.ORG DOMAINS:

In the case of a ".org" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.INFO DOMAINS:

In the case of a ".info" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You consent to the use, copying, distribution, publication, modification, and other processing of Your personal data by Afiliias, the .info Registry, and its designees and agents, in a manner consistent with the purposes specified pursuant to its contract with ICANN available at <http://www.icann.org/en/tlds/agreements/info/>.

We and Afiliias expressly reserve the right to deny, cancel, transfer, or modify any registration that either We or Afiliias deem necessary, at its discretion, to protect the integrity and stability of the Registry, to comply with any applicable law, any government rule or requirement, any request of law enforcement, any dispute resolution process, or to avoid any liability, civil or criminal, on the part of the registrar and/or Afiliias, as well as their affiliates, subsidiaries, executives, directors, officers, managers, employees, consultants, and agents. The registrar and Afiliias also reserve the right to suspend a Requested Domain or its registration data during resolution of a dispute.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.BIZ DOMAINS:

In the case of a ".biz" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

Registrations in the .biz Top Level Domain Name must be used or intended to be used primarily for bona fide business or commercial purposes. For the purposes of the .biz registration restrictions, "bona fide business or commercial use" shall mean the bona fide use or bona fide intent to use the Requested Domain or any content, software, materials, graphics or other information thereon, to permit Internet users to access one or more host computers through the DNS:

to exchange goods, services, or property of any kind;

in the ordinary course of business; or

to facilitate a) the exchange of goods, services, information or property of any kind; or b) the ordinary course of trade or business.

You acknowledge and agree to abide by the further .biz restrictions as set out at: <http://www.icann.org/tlds/agreements/biz/registry-agmt-appl-18apr01.htm>.

You represent that to the best of the Your knowledge and belief:

neither the Requested Domain nor the manner in which it is directly or indirectly to be used infringes upon the legal rights of a third party;

the Requested Domain is not being registered for nor shall it at any time whatsoever be used for any unlawful purpose whatsoever;

the Requested Domain will be used primarily for bona fide business or commercial purposes and not exclusively for personal use; or solely for the purposes of selling, trading or leasing the Requested Domain for compensation, or the unsolicited offering to sell, trade or lease the Requested Domain for compensation;

You have the authority to make the application for the Requested Domain; and

the Requested Domain is reasonably related to Your business or intended commercial purpose at the time of registration.

You shall ensure that the following information is true, current, complete, and accurate at all times:

the IP addresses of the primary Name Server and any secondary Name Server for the Requested Domain;

the corresponding names of the primary and secondary Name Servers; and any remark concerning the Requested Domain that should appear in the Whois.

You agree and understand that the information required under clause 4.1.4 of the General Conditions and clause 5.4 of these conditions will be publicly available and accessible on the Whois as required by ICANN and/or other Registry policies, and may be sold in bulk in accordance with the agreement between Us and ICANN available at <http://www.icann.org/en/registrars/ra-agreement-21may09-en.htm>.

You acknowledge and agree to be bound by the terms and conditions of the Restrictions Dispute Resolution Criteria and Rules ("RDRP"), available at: <http://www.icann.org/tlds/agreements/biz/registry-agmt-appm-27apr01.htm> as amended from time to time;

You further acknowledge and agree that:

the UDRP and RDRP set forth the terms and conditions in connection with a dispute between You and any party other than the Registry or Us over the registration and use of a Requested Domain.

the RDRP sets forth the terms under which any allegation that a Domain Name is not used primarily for business or commercial purposes shall be endorsed on a case-by-case, fact specific basis by an independent ICANN accredited dispute provider.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

ASIA DOMAINS:

In the case of a ".asia" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officers, employees harmless, from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to, the Requested Domain, and/or Your use of the Requested Domain to include without limitation any act or omission made or taken by Us;

to comply with the ICANN requirements, standards, policies, procedures and practices for which the .asia Registry has monitoring responsibility in accordance with the agreement between ICANN and the .asia Registry available at <http://www.icann.org/en/tlds/agreements/asia/> or as notified to You by Us]; and

to comply with all the operational standards, policies, procedures and practices for the .asia Registry as established from time to time in a non-arbitrary manner by the .asia Registry.

You acknowledge and agree to be bound by the terms and conditions of ICANN's Charter Eligibility Dispute Resolution Policy ("CEDRP") available at <http://www.icann.org/en/udrp/cedrp-policy.html> as amended from time to time.

You agree to submit to proceedings commenced under other dispute resolution policies as set forth by the .asia Registry from time to time in the Registry policies, including but not limited to expedited processes for suspension of a domain name by claims sought by intellectual rights holders, internet engineering and security experts or other competent claimants in the purpose of upholding the stability, security and integrity of the .asia Registry.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

ME DOMAINS:

In the case of a ".me" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You acknowledge and agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officer and employees harmless, from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to the Requested Domain, and/or Your use of the Requested Domain; and

to comply with all the operational standards, policies, procedures and practices for the .me Registry as established from time to time by the .me Registry and that these are applicable to all registrars and domain name registrants. Any changes to the Registry policies by the .me Registry that are consistent with the Registry agreement shall be effective upon thirty (30) days' notice by the .me Registry to Us.

You agree to submit to proceedings commenced under other dispute resolution policies as set forth by the .me Registry from time to time in the Registry policies, including but not limited to expedited processes for suspension of a domain name by claims sought by intellectual rights holders, internet engineering and security experts or other competent claimants in the purpose of upholding the stability, security and integrity of the .me Registry.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.MX DOMAINS:

In the case of a ".mx" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officer and employees harmless, from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to the Requested Domain, and/or Your use of the Requested Domain.

to be bound by the terms and conditions of:

the .mx Registry Domain Name Policy, available at
http://www.registry.mx/jsf/static_content/domain/policies_first.jsf;

the .mx Reopening Policy, available at <http://www.registry.mx/reapertura/Reopening MX Policies.pdf>;

the .mx Reopening Rules, available at <http://www.registry.mx/reapertura/Reopening Rules.pdf>;

the .mx Registry Dispute Resolution Policy, available at http://www.registry.mx/jsf/static_content/domain/policies_second.jsf; and

the Rules of Dispute Resolution, available at http://www.registry.mx/jsf/static_content/domain/policies_third.jsf.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.TEL DOMAINS:

In the case of a ".tel" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officers and employees harmless from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to, the Requested Domain, and/or Your use of the Requested Domain; and

to be bound by the Polices and Procedures of the .tel Registry, available at <http://telnic.org/policies.html>

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.CC DOMAINS:

In the case of a ".cc" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

If You reserved or registered a Domain Name through Us, or transferred a Domain Name to Us from another registrar, You agree to be bound by the .be dispute policy that is incorporated into these Conditions and can be found at <http://www.nic.cc/policies/dispute.html> as amended from time to time.

You acknowledge and agree that by accepting the terms and conditions of this agreement You shall be bound by the .cc Registry's Registrant Agreement, the .cc Registry's policies and any pertinent rules or policies that exist now or in the future and which are posted on the .cc Registry website at <http://www.nic.cc>.

You are responsible for monitoring .cc Registry's site on a regular basis. In the event that You do not wish to be bound by a revision or modification to any .cc Registry policy, Your sole remedy is to cancel Your Requested Domain by following the appropriate .cc Registry policy regarding such cancellation.

.CM DOMAINS:

In the case of a ".cm" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officers and employees harmless from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to, the Requested Domain, and/or Your use of the Requested Domain; and

to be bound by the terms and conditions of:

The .cm Registry Acceptable Use Policy, available at http://www.netcom.cm/policies/NETCOM_acceptable_use_policy_web.pdf;

The .cm Registry Registration Agreement, available at http://www.netcom.cm/policies/NETCOM_registration_agreement_web.pdf;

The .cm Registry Privacy Policy, available at http://www.netcom.cm/policies/NETCOM_privacy_policy_web.pdf; and

The .cm Registry Complaint Resolution Policy, available at http://www.netcom.cm/policies/66_Complaint_resolution_servi cev2_web.pdf

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.TV DOMAINS:

In the case of a ".tv" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You acknowledge and agree:

to be bound by the .tv dispute policy available at <http://www.icann.org/dndr/udrp/policy.htm>;

that Your registration of the Requested Domain shall be subject to suspension, cancellation, or transfer pursuant to any ICANN or government adopted policy, or pursuant to any of Our or the Registry's procedures not inconsistent with an ICANN or government-adopted policy;

to correct mistakes by Us or the applicable Registry in registering the Requested Domain; or

for the resolution of disputes concerning the Requested Domain; and

that You have read and understood the .tv General Terms of Service which may be found at <http://www.tv/en-def-5066945b5fcc/en/policies/tos.shtml> as amended from time to time.

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.CO.UK, .ORG.UK, LTD.UK, NET.UK, PLC.UK AND ME.UK DOMAINS:

In the case of a "co.uk", ".org.uk", "ltd.uk", "net.uk", "plc.uk" or "me.uk" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

The following definition shall apply in this clause:

"Nominet UK" means the entity granted the exclusive right to administer the registry for .uk Domain Name registrations.

You acknowledge and agree:

to be bound by Nominet UK's terms and conditions available at <http://www.nominet.org.uk/registrants/aboutdomainnames/legal/terms/> as amended from time to time and the dispute policy available at: <http://www.nominet.org.uk/disputes/> as amended from time to time.

that Your Requested Domain shall be subject to suspension, cancellation, or transfer pursuant to any Nominet UK adopted policy, term or condition, or pursuant to any of Our or the Registry's procedures not inconsistent with a Nominet UK adopted policy:

to correct mistakes by Us or the Registry in registering the Requested Domain; or

for the resolution of disputes concerning the Requested Domain.

that We will act as agents on Your behalf by submitting Your application to Nominet for You. However, You will still be entering into a direct contract with Nominet UK as noted in Nominet UK's terms and conditions.

that by accepting Nominet UK's terms and conditions You are consenting to Nominet using Your personal data for a variety of reasons and Nominet's privacy policy is available at <http://www.nominet.org.uk/privacypolicy/>. In particular, Your name and address may be published as part of Nominet's Whois look-up service.

that any transfer of ownership in and to a Requested Domain shall be affected in accordance with Nominet UK policies and procedures.

.US DOMAINS:

In the case of a ".us" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

The following definition shall apply in this clause:

"DOC" means the United States of America Department of Commerce.

"Registry Operator" means Neustar, Inc., the company authorized to facilitate the registration of .us Domain Names.

You acknowledge and agree that only those individuals or organizations that have a substantive lawful connection in the United States are permitted to register for .us Domain Names. Those wishing to register .us Domain Names must satisfy the nexus requirement ("Nexus" or "Nexus Requirements") set out at: http://www.neustar.us/policies/docs/ustld_nexus_requirements.pdf.

You represent that:

You have and shall continue to have, a bona fide presence in the United States on the basis of real and substantial lawful contacts with, or lawful activities in, the United States as defined in clause 24.2;

the listed Name Servers are located within the United States;

You have the authority to enter into this Contract.

You acknowledge and agree:

to be bound by the following policies, procedures, terms and conditions:

The Nexus Dispute Policy ("Dispute Policy"), available at http://www.neustar.us/policies/docs/nexus_dispute_policy.pdf as amended from time to time;

The usTop Level Domain Dispute Resolution Policy ("usDRP") available at <http://www.neustar.us/policies/docs/usdrp.pdf> as amended from time to time.

that, for the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts (i) of Your domicile and (ii) the United States.

that the Requested Domain shall be subject to suspension, cancellation, or transfer pursuant to any Registry Operator, DOC or government-adopted policy, or pursuant to any registrar or registry procedure not inconsistent with a DOC or government adopted policy:

to correct mistakes by Us or the applicable Registry in registering the Requested Domain; or

for the resolution of disputes concerning the Requested Domain.

You agree to release, defend, indemnify and hold Us and DOC, or either of Our or DOC's subsidiaries, affiliates, shareholders, agents, directors, officers and employees harmless, from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to the Requested Domain, and/or Your use of the Requested Domain.

You shall ensure that the IP addresses and names of the primary Name Server and any secondary Name Server(s) for the Requested Domain is true, current, complete and accurate at all times.

You shall comply with the Nexus Information requirements as set out at http://www.neustar.us/policies/docs/ustld_nexus_requirements.pdf.

You further agree and acknowledge that:

We will make Domain Name registration information You provide available to the DOC, to the Registry Operator, and to other third parties as applicable.

We may make publicly available, or directly available to third party vendors, some, or all, of the Domain Name registration information You provide, for purposes of inspection (such as through our Whois service) or other purposes as required or permitted by the DOC and other applicable laws.

You hereby consent to any and all disclosures under this clause and the use of information provided by You in connection with the registration of the Requested Domain (including any updates to such information), whether during or after the term of Your registration of the Requested Domain. You hereby irrevocably waive any and all claims and causes of action You may have arising from such disclosure or use of Your Requested Domain information by Us.

.CO DOMAINS:

In the case of a ".co" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officers and employees harmless from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting), demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to, the Requested Domain, and/or Your use of the Requested Domain.

to be bound by the Policies and Procedures of the .co Registry, available at <http://www.cointernet.co/domain/policies-procedures>

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

.XXX DOMAINS:

In the case of a ".xxx" Requested Domain, the following terms and conditions will apply and be incorporated into the Contract:

You agree:

to release, defend, indemnify and hold Us, Our subsidiaries, affiliates, shareholders, agents, directors, officers and employees harmless from and against any and all claims (including, but not limited to, claims of trademark infringement or cybersquatting),

demands, liabilities, losses, damages or costs, including reasonable legal fees, arising out of or related in any way to, the Requested Domain, and/or Your use of the Requested Domain.

and acknowledge that in order to own a .xxx Domain Name you must be a member of the Adult Community as defined by the .xxx Registry on their website at <http://www.icmregistry.com/>

to be bound by the Policies and Procedures of the .xxx Registry, available on their website at <http://www.icmregistry.com/>

For the adjudication of disputes concerning or arising from use of the Requested Domain, You shall submit, without prejudice to other potentially applicable jurisdictions, to the jurisdiction of the courts of (1) Your domicile, and (2) where Mesh Digital Limited is head quartered, presently Godalming, Surrey, United Kingdom.

All Customers who registered their International Domain names through us via our Domain Manager website, are also bound by the Domainbox Deletion Policy below:

Domainbox Deletion Policy

Domain names are registered for fixed periods that are subject to renewal. If the Partner does not renew the domain name by the expiration date, the domain name is subject to deletion at any time after that. In an effort to help our customers avoid unintentional deletion of their domain names, we may, but are not obligated to, provide our customers with a 'grace period' after their domain name expiration dates. We currently endeavor to provide a grace period of at least 30 days during which a domain name can be

renewed; however, a grace period is not guaranteed and can change at any time without notice. Consequently, every Partner who desires to renew his or her domain name registration services should do so in advance of the expiration date to avoid any unintended domain name deletion.

If a domain name is not renewed as outlined above, absent extenuating circumstances, we will delete the domain name. Registry Operators may provide registrars with the ability to 'redeem' a deleted domain name for a customer, and we, in turn, may (but are not obligated to) provide customers with an ability to redeem a particular domain name. Such a Redemption Grace Period (RGP) is not guaranteed and customers should renew their domain name services in advance of the domain name expiration dates to avoid deletion of domain names. Currently, the Registry Operators provide an RGP for 30 days from the date of deletion. If we decide to provide the redemption service to a customer, we charge a fee of approximately \$USD 250 (this is an approximate amount and the actual amount could be more or less than this) to redeem and renew a domain name during the RGP. If the domain name is not renewed by the expiration of the RGP, it is then placed on 'Pending Delete' status for five more days, after which it is deleted and the domain name character string is then once again available for registration.

In the event a domain name is the subject of a Uniform Domain Name Dispute Resolution Policy (UDRP) proceeding and expires or is deleted during the course of the dispute, the complaining customer has the option to renew or restore the domain name under the same commercial terms as the original customer. If the case ultimately is terminated or the arbitrator finds against the complaining customer, the name will be deleted within 45 days.